

IMPORTANT SERVICE INFORMATION FROM COUGAR AUTOMATION

We at Cougar Automation have carefully considered the impact caused by Covid-19.

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2020

Important service information



We at Cougar Automation have carefully considered the impact on our team and our customers by the extenuating circumstances caused by Covid-19. Rest assured, our high level of service to you will continue fully, while also managing the health and safety of our team and yours.

Most of our services to you can be accomplished by our team members working from home using secure computers and software. We will be able to accommodate group meetings as needed and will provide all necessary details in meeting invites.

We are taking all necessary precautions for any work that must continue at any one of our sites.

Emergency needs at your sites

We will coordinate with you any on-site emergency services you may need in order to keep your operations running. Many of our customers run operations essential to the country's infrastructure, supply network and emergency services. As a result, we have the expertise needed to continue providing you with 24/7 support and to help quickly resolve issues that may arise.

We encourage you to reach out to us directly if you have any questions or concerns, or if you want to discuss how we can help develop or be part of any emergency processes and procedures you are putting in place.

Contact details

In addition to the contact details of any of our team members working on your projects, we encourage you to keep our general contact details readily available:

- ✓ Head Office Tel: 02392 269960
- ✓ General email: sales@cougarautomation.com

✓ 24/7 Support: 0844 844 1303

We will respond to you as quickly as we can and will continue to keep you updated on anything that may impact you as the situation evolves.

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